

MEP Design Engineering



pinnacleinfotech.com



**Pinnacle
Infotech**

Construct
Certainty, with
Technology

Mission

Help the AEC industry optimize resources, cost and quality through innovative use of technology for:

- Sustainable and efficient design
- Collaborative pre-construction planning
- Agile construction process
- Reliable facility management

Vision

Lead the global AEC industry to certainty and efficiency using technology.

Associations:



Our Values

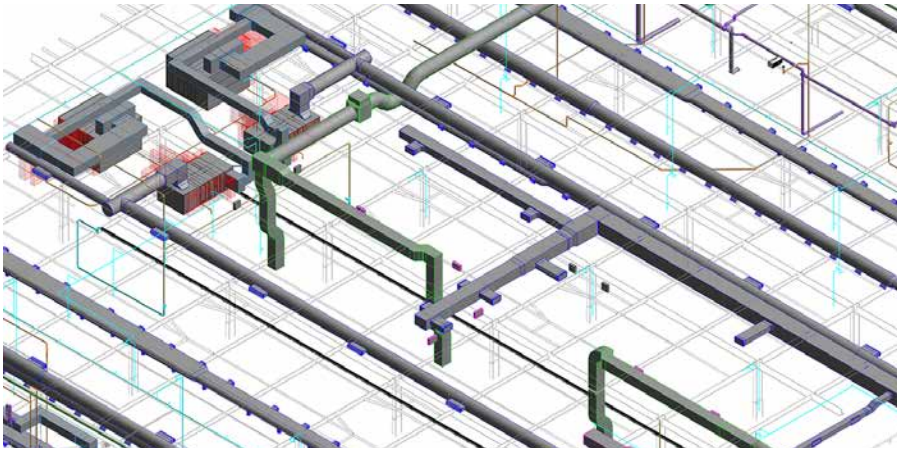
- E Excellence**
We take pride in our passion for excellence. It is a way of life for us.
- A Agility**
We are always at the edge of technology and driven by agile transformations.
- R Reliability**
We have ISO-certified processes and workflow to produce consistent and reliable performance.
- T Teamwork**
Pinnacle provides an environment where teams collaborate effectively to excel.
- H Honesty**
We win the trust of our stakeholders through integrity, straightforwardness, and transparency.

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1. Revolutionizing MEP Design Engineering



MEP Design Model

Proper planning and coordination are the keys to the successful execution of projects in the construction industry. Building Information Modeling (BIM) allows stakeholders to create and examine virtual representations of the Mechanical, Electrical and Plumbing (MEP) systems and other utilities. The simulated 3D construction can be used to show design intent to owners with greater visualization, generate coordinated construction documents (CD Sets) for eliminating rework & change order and eradicate work-stoppages due of RFIs in view of availability of high degree of detailing within the model itself.

Pinnacle Infotech has been acknowledged as the global leader in providing innovative BIM solutions. We have received several awards and recognitions for our expertise, from the government and from various trade associations, including excellence awards, innovation awards and top exporter and highest job creator awards. NASSCOM, the leading IT trade association, has acknowledged Pinnacle among the Top IT Innovators for 6 years, between 2007 and 2017. Our process orientation and quality control are per ISO standards – 9001:2015, 27001:2013, 19650-2, 19650-3, and 19650-5, plus EMS 14001:2015. As holders of **ISO 19650-5**, the esteemed international certification for BIM services, we ensure adept data management and transparent collaboration.

The successful completion of more than 15000 BIM projects in 43+ countries has provided Pinnacle with a deep understanding of international building codes and procedures. Recognize the importance of effective work process management and

regular communication while delivering outsourced services, our global delivery system allows us to maintain constant contact with our clients, making geographical separation meaningless. We have developed an ideal mix of infrastructure, experience, global presence and commitment to excellence that has led to long-term relationship with more than 2000 clients worldwide.

2. Benefits of Implementing BIM for MEP Design Engineering Firms

Greater Visualization

Enables demonstration of design intent to owners and stakeholders with 3D visualization, for quicker & more efficient decision making during the design phase.

Flexibility in Design

Allows easy simulation of various design parameters through nominal input changes! Seamless coordination with Owners, Architects, Consultants and Stakeholders for a real time updated model during design phase.

Accuracy

Exact Engineering Drawings (Plans, Elevations & Sections etc.,) along with well-coordinated Construction Documents derived from the 3D model itself, thus improving quality and accuracy.

Efficiency

Eradicates work stoppages due to RFI's through availability of high degree of detailing within the model, and rework due to constructability issues since the supplied BIM Model is clash coordinated for all trades.

Savings

Cost optimization and value engineering by using BIM and interfacing with various design analysis and simulation software. Pre-fabrication and quantity take-off derived automatically from the 3D model.

Our clients have reported up to 15% cost savings by successfully implementing BIM

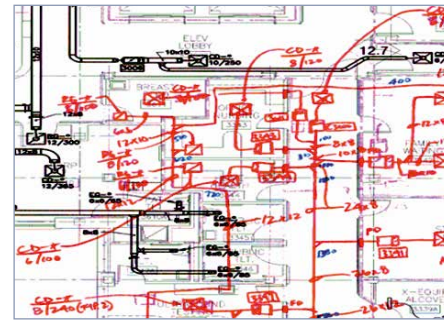
3. BIM Services for MEP Design Engineering Firms

Pinnacle works closely with MEP Design Engineering firms during the design development stages using an ISO 9001 certified process to provide accurate and cost effective solutions. We work with a range of inputs and specialize in BIM modeling to validate the design for constructability, applicable codes, performance and maintenance. 3D visualization helps bring clarity in design objectives pertaining to performance parameters, clearance, tolerance, support systems for installation and ease of maintenance.

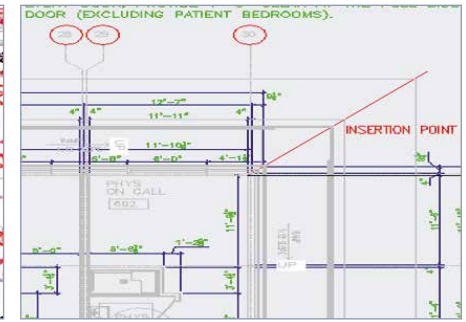
Different design options are simulated and analyzed to choose the most efficient solution. Our team uses advanced design software like Pipenet, ETAP, HAP, Dialux & Elite, which integrate seamlessly with the BIM models. We are platform independent and work on all major software applications like AutoCAD MEP, Revit MEP, Autodesk Fabrication, Bentley and SolidWorks. We follow all international standards like ASHRAE, IMC, ANSI, ASME, IPC, UPC, NFPA & SMACNA along with local codes and standards as per project requirement / specifications.

The inputs received by Pinnacle include

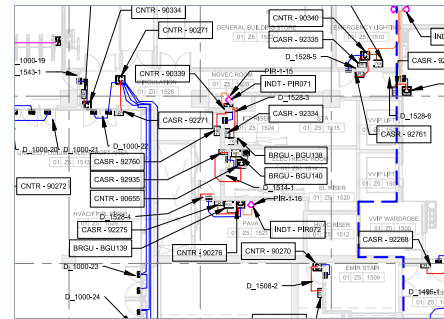
- Hand-Sketches
- Red-Line markups
- Single-Line Diagrams
- Architectural Conceptual Drawings and Models
- Design Sheets
- Design Basis Reports



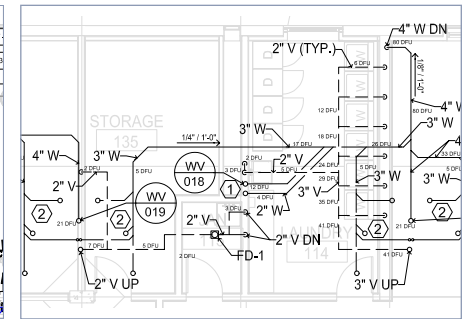
Red-Line Markup



CAD Files



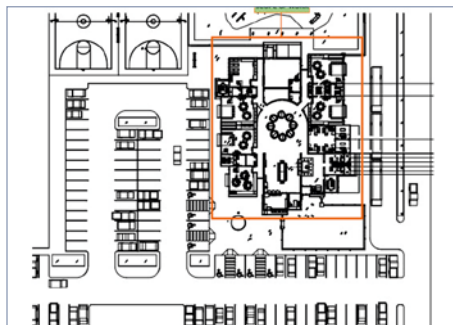
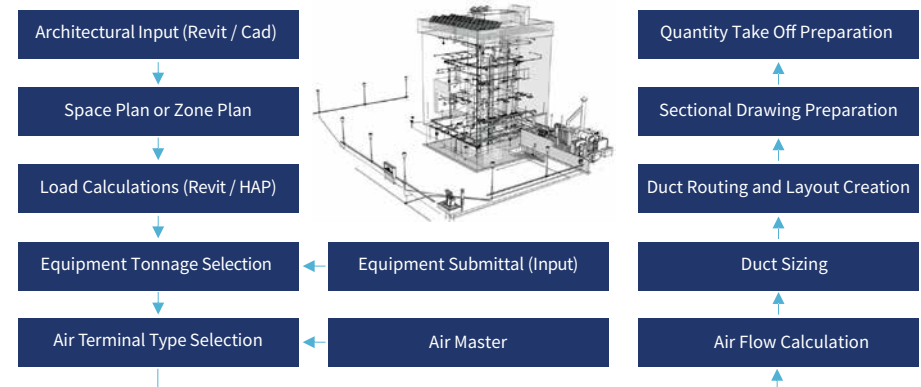
Electrical CAD Input



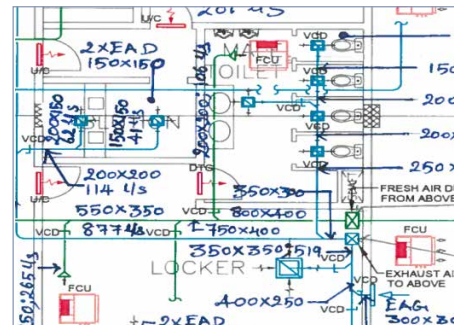
Plumbing Input

4. Mechanical Design Engineering

Mechanical Design Workflow



Architectural Input



Hand Sketch

4.1 Load Calculations

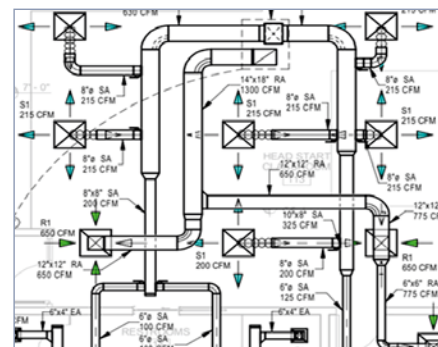
- Heating Load Calculation
- Cooling Load Calculation

Zone Summary - ZONE 1	
Inputs:	
Area (m ²)	87
Volume (m ³)	143,168.140
Color of Airspace	21.5
Heating Equipment	0
Heating Type	Electric
Heating Unit Capacity (kW)	0
Compressor (1/2)	0
Compressor Type	Electric
Refrigerant Volume (kg)	0.000
Refrigerant Type	410A (G3) (inert)
Performance Message	
Color of Element (Dry-Bulb Temperature)	8.8°C
Color of Gas Element (Wet-Bulb Temperature)	10.0°C
Color of Leaf and Dry-Bulb Temperature	10.0°C
Color of Leaf and Wet-Bulb Temperature	10.0°C
Color of Leaf and Transpiration Temperature	10.0°C
Color of Leaf and Leaf Temperature	10.0°C
Calculated Results	
Peak Cooling Load (kW)	33
Peak Cooling Month and Hour	June 24:00
Peak Cooling Sensible Load (kW)	32
Peak Cooling Latent Load (kW)	0.1
Peak Cooling Airflow (m ³ /s)	0.66
Peak Heating Load (kW)	0.0
Peak Heating Airflow (m ³ /s)	0.0
Peak Ventilation Airflow (m ³ /s)	0.13
Discussion	
Color of Leaf (Dry-Bulb) (m ³ /s)	144
Color of Floor Surface (m ³ /s)	144
Color of Wall / Ceiling (m ³ /s)	144
Color of Window / Glass (m ³ /s)	144
Heating Load (kW)	0.0
Heating Floor Surface (m ³ /s)	1.48
Heating Floor Surface (m ³ /s)	1.48

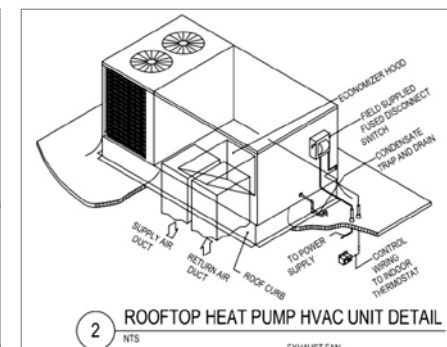
Load Calculation Using Revit

Zone Siting Summary for AFD-01																													
Project Name: South gate Park					08/01/2010																								
Prepared By: J. P. Jones					10/10/2010																								
Air System Information																													
Zone Name:		000-02		Number of units:		1																							
Zone Address:		000		Location:		Northville, Tennessee																							
Air System Type:		VAV																											
Zone & Equipment Information																													
Zone and Space Sizing Method:																													
Zone Type:		Peak zone weather load		Calculation Method:		per to the																							
Zone Use:		Residential per space loads		Sizing Basis:		Continuous																							
Zone Sizing Data																													
Zone Name	Minimum Cooling	Design Cooling	Maximum Cooling	Peak Cooling Load	Zone Cooling Load	Zone Peak Load	Zone Cooling Load	Zone Peak Load	Zone Cooling Load																				
000-02	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0																				
Zone Terminal Sizing Data																													
Zone Name	Terminal Count	Terminal Type	Zone Cooling Load	Zone Peak Load	Zone Cooling Load	Zone Peak Load	Zone Cooling Load	Zone Peak Load	Zone Cooling Load																				
000-02	10	1	10.0	10.0	10.0	10.0	10.0	10.0	10.0																				
Notes/Location and Address																													
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Zone Name</th> <th>Zone Address</th> <th>Zone Cooling Load</th> <th>Zone Peak Load</th> <th>Zone Cooling Load</th> <th>Zone Peak Load</th> <th>Zone Cooling Load</th> <th>Zone Peak Load</th> <th>Zone Cooling Load</th> <th>Zone Peak Load</th> </tr> </thead> <tbody> <tr> <td>000-02</td> <td>000</td> <td>10.0</td> <td>10.0</td> <td>10.0</td> <td>10.0</td> <td>10.0</td> <td>10.0</td> <td>10.0</td> <td>10.0</td> </tr> </tbody> </table>										Zone Name	Zone Address	Zone Cooling Load	Zone Peak Load	Zone Cooling Load	Zone Peak Load	Zone Cooling Load	Zone Peak Load	Zone Cooling Load	Zone Peak Load	000-02	000	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0
Zone Name	Zone Address	Zone Cooling Load	Zone Peak Load	Zone Cooling Load	Zone Peak Load	Zone Cooling Load	Zone Peak Load	Zone Cooling Load	Zone Peak Load																				
000-02	000	10.0	10.0	10.0	10.0	10.0	10.0	10.0	10.0																				

Load Calculation Using HAP



Duct Sizing



Detail Drawing

4.2 Mechanical Ducting

Equipment Selection

Equipment Selection based on Tonnage will be obtained from the Load Calculations.

Air Terminal Selection

Air Terminal Selection and flow rate for each Space/Zone is determined with the help of standard manuals like Air Master etc., after Load Calculation.

Duct Sizing, Routing & Layout Generation

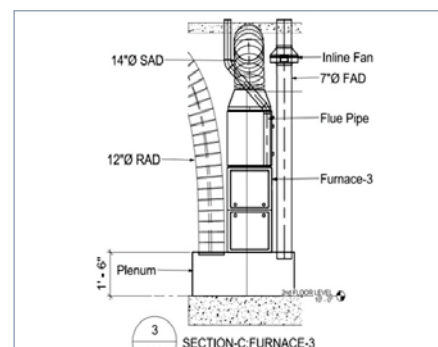
Duct Sizing will be done with respect to the volumetric flow and line sketch/Hand sketch will be drawn for future reference. We size the duct based on the Airflow accordingly with the help of McQuay Duct sizer. Routing and Layout creation will be after placing air terminal and sizing duct.

Riser / Schematic Drawings

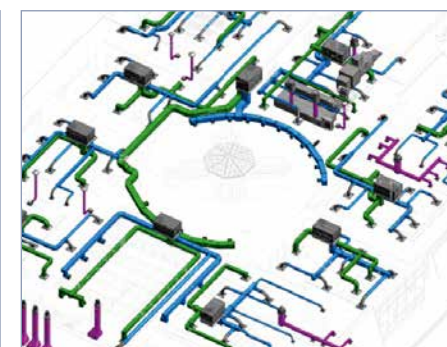
Detail, Section & Isometric Drawings

External Static Pressure Calculation

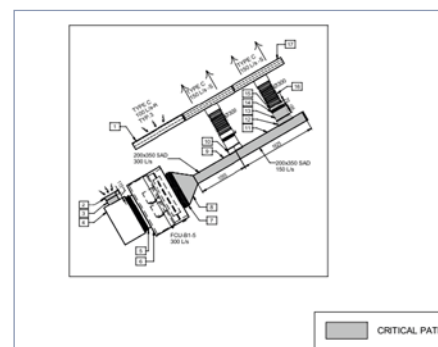
- Input required - Architecture & Mechanical Modelling
- Tools Used - Elite & Revit



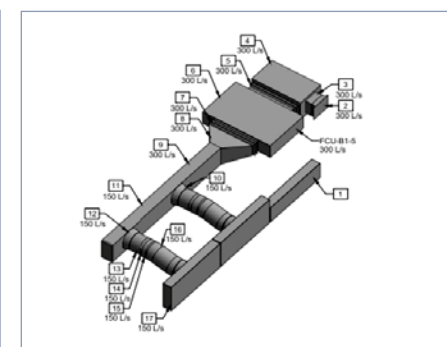
Section Drawing



Isometric Drawing



ESP Calculation



Isometric Layout

4.3 Mechanical Piping

- Pump Head Calculation
- Riser / Schematic Drawing Detail
- Pipe Sizing and Layout Generation
- Section & Isometric Drawings

4.4 Quantity Take-Off

Part Material	Product Description	Size	Count
Pipe Systems: Victaulic (OEM) Imperial	VIC STYLE 807N QUICKVIC RIGID P GSKT	4"	8
Pipe Systems: PVC	No2100 - Coupling (S)	6"	7
Pipe Systems: PVC	No2300 - Elbow 90 (S)	4"	1
Pipe Systems: PVC	No2300 - Elbow 90 (S)	6"	2
Pipe Systems: PVC	No2309 - Elbow 45 (S)	4"	1
Pipe Systems: PVC	No2309 - Elbow 45 (S)	6"	3
Pipe Systems: PVC	PVC 45	2"	11
Pipe Systems: PVC	PVC 45	3"	9
Pipe Systems: PVC	PVC 45	4"	7
Pipe Systems: PVC	PVC bell reducer	3"-2"	1
Pipe Systems: PVC	PVC bell reducer	4"-3"	1
Pipe Systems: PVC	PVC bushing	3"-2"	7

Quantity Take-off

5.2 Sizing & Routing

- Cable Sizing
- Conduit Routing
- Containment & Cable Tray Routing
- Conduit Sizing
- Cable Tray Sizing

Route Type	Level & Zone	Passing Through	CALCULATED FROM	TRIAx CABLE	SMPTx CABLE	8-ch AUDIO MULTICORE	12-ch AUDIO MULTICORE	16-ch AUDIO MULTICORE	24C SMFO	RISER LOCATION
MAIN TRAY	L0.25	5.13	L0.25 BCP.03	2	2	1			1	TO RISER 1
BRANCH TRAY	L0.25	5.14	L0.25 BCP.01	2	2	1			1	TO RISER 1
BRANCH TRAY	L0.25	5.15	L0.25 BCP.06	4	4			1	1	TO RISER 1
BRANCH TRAY	L0.25	5.16	5.14+5.15	6	6	1		1	2	TO RISER 1
MAIN TRAY	L0.25	5.17	5.13+5.16	8	8	2		1	3	TO RISER 1
BRANCH TRAY	L0.25	5.18	L0.25 BCP.14	2	2	1			1	TO RISER 1
MAIN TRAY	L0.26	5.19	5.17+5.18	10	10	3		1	4	TO RISER 1
BRANCH TRAY	L0.25	5.2	L0.25 BCP.05	4	4			1	1	TO RISER 1
MAIN TRAY	L0.25	5.21	5.19+5.20	14	14	3		2	5	TO RISER 1
BRANCH TRAY	L0.25	5.22	L0.25 BCP.12	3	3		1		1	TO RISER 1
MAIN TRAY	L0.25	5.23	5.21+5.22	17	17	3	1	2	6	TO RISER 1
BRANCH TRAY	L0.25	5.24	L0.25 BCP.04	2	2	1			1	TO RISER 1
BRANCH TRAY	L0.25	5.25	L0.25 BCP.10	3	3		1		1	TO RISER 1
BRANCH TRAY	L0.25	5.26	5.24+5.25	5	5	1	1		2	TO RISER 1
MAIN TRAY	L0.25	5.27	5.23+5.26	22	22	4	2	2	8	TO RISER 1
BRANCH TRAY	L0.25	5.28	L0.25 BCP.13	2	2	1			1	TO RISER 1
MAIN TRAY	L0.25	5.29	5.27+5.28	24	24	5	2	2	9	TO RISER 1
BRANCH TRAY	L0.25	5.3	L0.25 BCP.09	3	3		1		1	TO RISER 1
BRANCH TRAY	L0.25	5.31	L0.25 BCP.11	3	3		1		1	TO RISER 1
BRANCH TRAY	L0.25	5.32	5.30+5.31	6	6		2		2	TO RISER 1
MAIN TRAY	L0.25	5.33	5.29+5.32	30	30	5	4	2	11	TO RISER 1

Cable Size & Cable Tray Calculation

5.3 Schedules

- Panel Schedule
- Fixture Schedule

VOLTAGE: 120/208 Wye		PH: 3		WIRE: 4		PANEL: MB-A										ENCLOSURE: NEMA 3R		MOUNTING: SURFACE MOUNTED															
BUSING: 1000 A CU		1000 A MCB		BUILDING: EXTERIOR																													
INCOMING:		TOP		FROM: MB-A		LOAD PER PHASE																											
DESCRIPTION		POLE		CONDUIT		WIRE		GND		TRIP		CKT		A		B		C		CKT		TRIP		GND		WIRE		CONDUIT		POLE		DESCRIPTION	
LC-1AL		3		2		30		6		200		1		15602 VA		5000 VA						4		200		6		30		2		LC-2AL	
																		15611 VA		5000 VA													
																				15617 VA		5204 VA											
LC-3AL		3		2		30		6		200		7		5083 VA		5000 VA						8		200		6		30		2		LC-4AL	
																		5090 VA		5000 VA													
																						10											
																						12											
LC-5AL		3		2		30		6		200		13		5083 VA		5000 VA						14		200		6		30		2		LC-6AL	
																		5090 VA		5000 VA													
																						16											
																						18											
LC-7AL		3		2		30		6		200		19		5173 VA		17170 VA						20		200		6		30		2		LC-8AU	
																		5000 VA		17119 VA													
																						22											
																						24											
LC-9AU		3		2		30		6		200		25		17170 VA		17170 VA						26		200		6		30		2		LC-10AU	
																						28											
																						30											
																						32		200		6		30		2		LC-12AU	
LC-11AU		3		2		30		6		200		31		17170 VA		17170 VA						34											
																		17119 VA		17119 VA													
																						36											
																						38		200		6		30		2		LC-14AU	
LC-13AU		3		2		30		6		200		37		21243 VA								40											
																		21290 VA															
																						42											

Panel Schedule

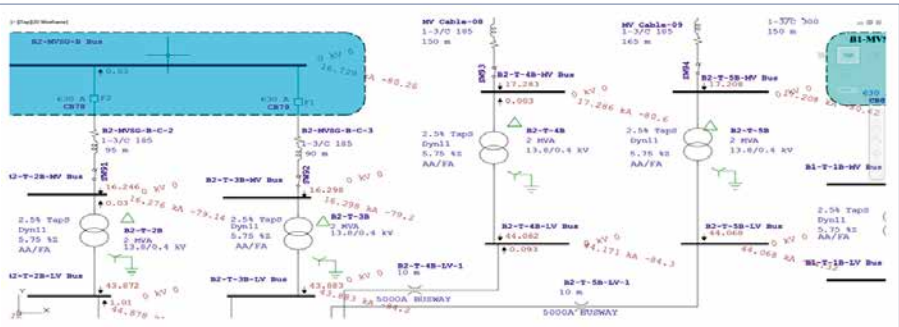
ELECTRICAL FIXTURE SCHEDULE A				
LEVEL	TYPE	NUMBER OF POLES	VOLTAGE	QUANTITY
LEVEL 1	JUNCTION BOX	1	120V	32
LEVEL 1	JUNCTION BOX	2	208V	18
LEVEL 1	RECEPTACLE	1	120V	134
LEVEL 2	JUNCTION BOX	1	120V	7
LEVEL 2	JUNCTION BOX	2	208V	7
LEVEL 2	RECEPTACLE	1	120V	201
LEVEL 2	RECEPTACLE 2 POLE	2	208V	12
LEVEL 2	RECEPTACLE FLOOR MOUNTED	1	120V	6
LOFT	JUNCTION BOX	2	208V	6
LOFT	RECEPTACLE	1	120V	48

Fixture Schedule

5. Electrical Design Engineering

5.1 Load Calculations

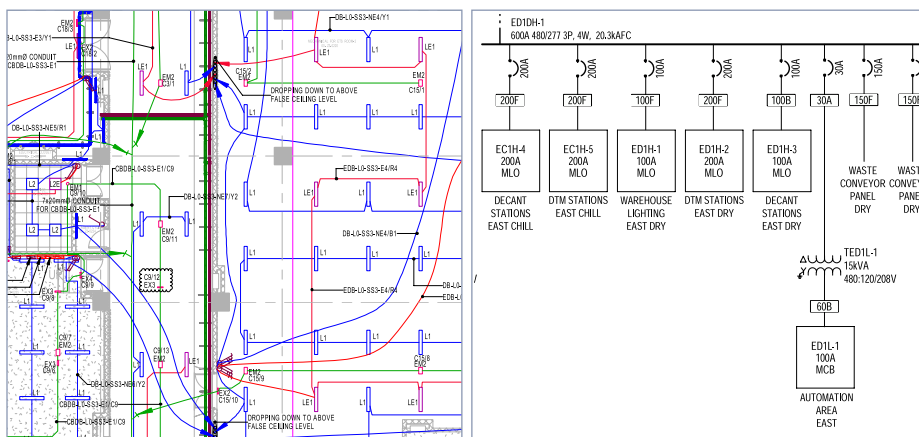
- Load and Short Circuit Analysis
- Fault Current Calculation
- Illumination Calculation



Load and Short Circuit Analysis

5.4 Drawings

- One Line Drawing
- Circuit Connections Drawings (Lighting & Power)
- Riser/ Schematic Drawings
- Detail, Section & Isometric Drawings

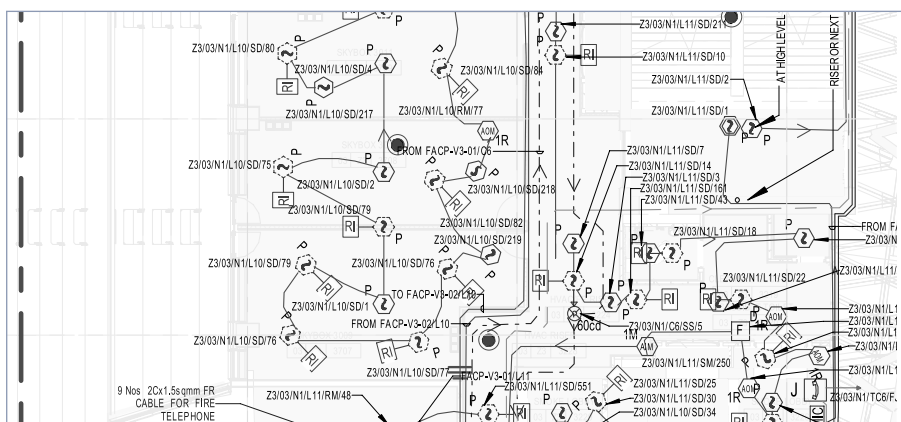


Lighting Circuit Connection Drawings

One Line Drawing

5.5 Fire Alarm System

- Zone Layout
- Panel Schedule (MAP, SAP & Repeater Panel)
- Layout Generation
- Schematic Drawing



Fire Alarm System

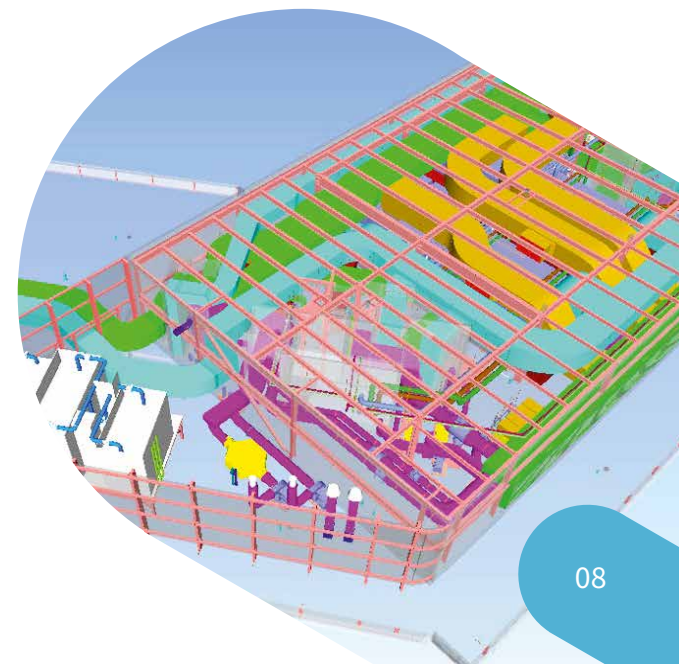
5.6 Quantity Take-Off

During the design phase 3D model provides detailed material quantities of all items and enables accurate cost estimate to ascertain if the design meets the project budget. We produce accurate and timely estimate throughout a project for controlling costs. Using our BIM software tools, we help the designers to explore various design alternatives and make decisions to reduce cost and take energy saving options and project life cycle cost.

[illegible]

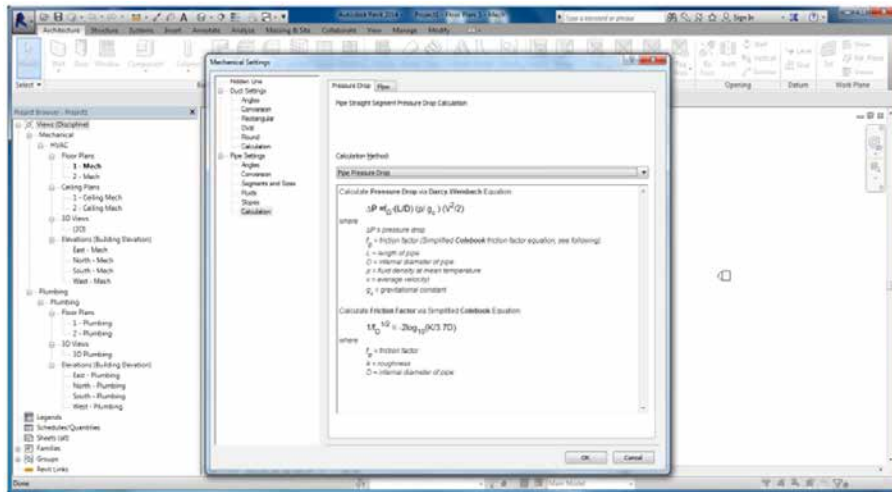
Lighting & Power

Switch & Power Outlets



6. Plumbing Design Engineering

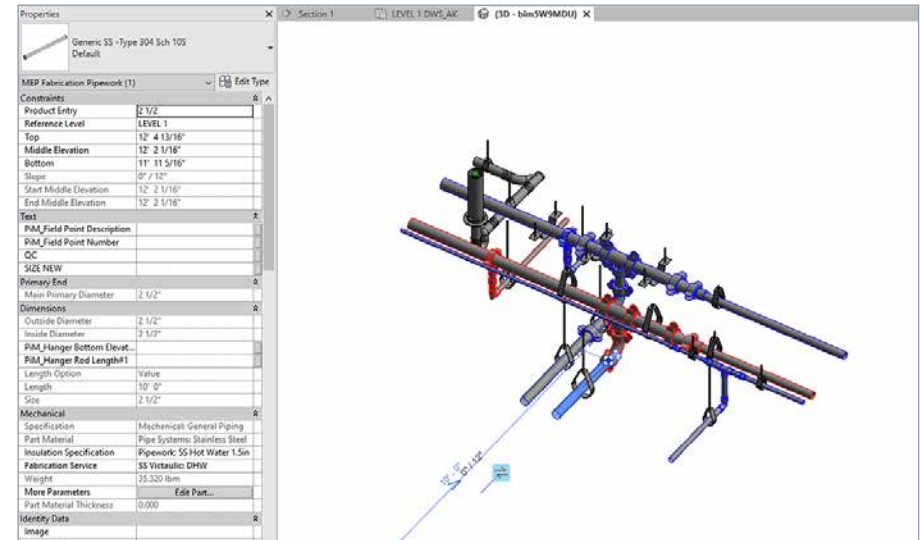
6.1 Pump Head Calculation



Pressure Drop Calculations

6.2 Pipe Sizing and Layout Generation

- Water Supply
- Waste & Vent
- Medical Gas
- Natural Gas



Automatic Flow Calculation Based on Fixture Unit Values

Section No	Description/Pipe / Fitting	Pipe diameter (mm)	Flow rate (l/s)	Length (m)	Equivalent length for fitting (m)	Friction loss (Pa/m) (Extracted from table)	Total friction loss (FL x L/EL)(Pa)
01	Pipe	50	20.5	4	----	70	280
	Fitting(Straight 90 deg Elbow)	50	20.5	----	3.3	70	212.8

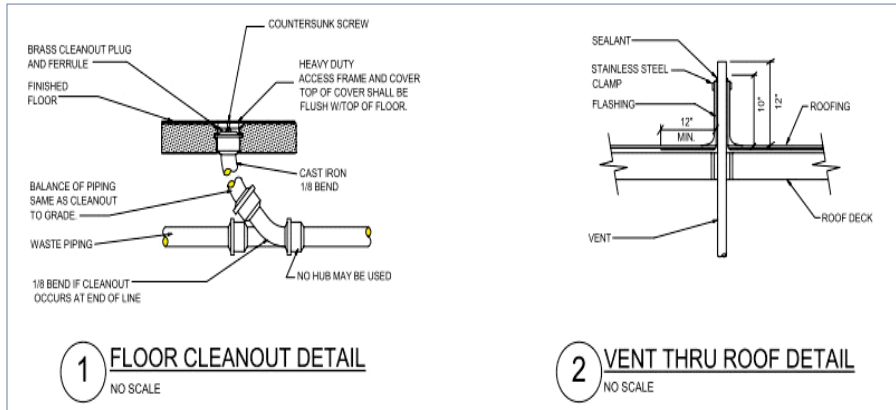
Pump Head Calculations

TABLE 710.1(2) HORIZONTAL FIXTURE BRANCHES AND STACKS*				
DIAMETER OF PIPE (inches)	MAXIMUM NUMBER OF DRAINAGE FIXTURE UNITS (dfu)			
	Total for horizontal branch	Total discharge into one branch interval	Total for stack of three branch intervals or less	Total for stack greater than three branch intervals
1 1/2	3	2	4	8
2	6	6	10	24
2 1/2	12	9	20	42
3	20	20	48	72
4	160	90	240	500
5	360	200	540	1,100
6	620	350	960	1,900
8	1,400	600	2,200	3,600
10	2,500	1,000	3,800	5,600
12	3,900	1,500	6,000	8,400
15	7,000	Note c	Note c	Note c

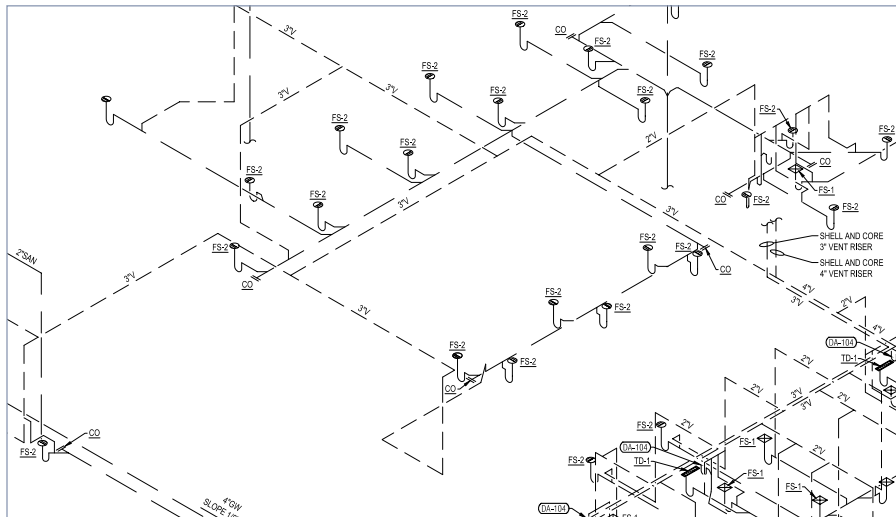
Assign Required Flow to Plumbing Fixtures Pipe Sizes Selected as per System Requirements using IPC

6.3 Riser / Schematic Drawing

6.4 Detail, Section & Isometric Drawings



Section & Detail Drawing



Isometric Drawing

6.5 Quantity Take Off

WHP: Hotel L-3 Pipe Bill of Material				
Size	Pipe	Material	Length (inch)	Length (ft)
1-1/2"	No-Hub Pipe	Cast Iron	44.664	3.722
2"	No-Hub Pipe	Cast Iron	2963.668	246.9723333
3"	No-Hub Pipe	Cast Iron	1600	133.3333333
4"	No-Hub Pipe	Cast Iron	1819.556	151.6296667
6"	No-Hub Pipe	Cast Iron	213.657	17.80475
8"	No-Hub Pipe	Cast Iron	231.91	19.32583333
10"	No-Hub Pipe	Cast Iron	232.063	19.33858333
1"	Type L-HL-20ft	Copper	3553.248	296.104
3/4"	Type L-HL-20ft	Copper	119.6	9.966666667
1-1/2"	Type L-HL-20ft	Copper	115.988	9.665666667
1-1/4"	Type L-HL-20ft	Copper	3166.772	263.8976667
2"	Pipe-B88-CU-L(PE)	Copper	116.027	9.668916667
2-1/2"	SCH-40S-PIPE	Stainless Steel	116	9.666666667
3"	SCH-40S-PIPE	Stainless Steel	116	9.666666667
4"	CPVC Pipe	CPVC	116.004	9.667

Quantity Take-Off for Pipes

7. 3D Modeling

The detailed design can be converted into 3D, corresponding roughly with the LOD 300 Revit model. Analysis based on specific systems along with Constructability Review, Clash Coordination and Design Optimization can be performed, and the model is leveraged for the generation of traditional Construction Documents and BoQ.

7.1 Constructability Reviews

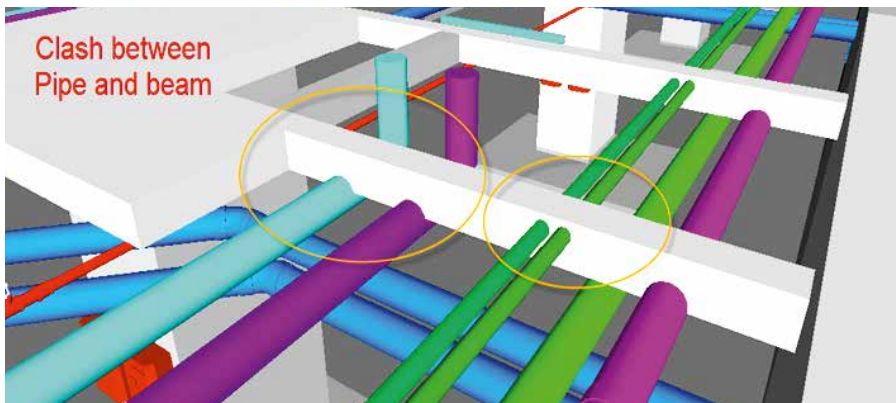
Virtual Construction of project in BIM enables Independent Review of the Construction Plans and Specifications. This identifies discrepancies in drawings and all constructability issues at the design stage. During the constructability review, our BIM team generates a series of RFI's to identify the following type of constructability and operational issues:

- Missing information/documents
- Input inconsistencies
- Conflicting data
- Operation clearance and accessibility issues
- Feasibility of support systems
- No Fly-zones

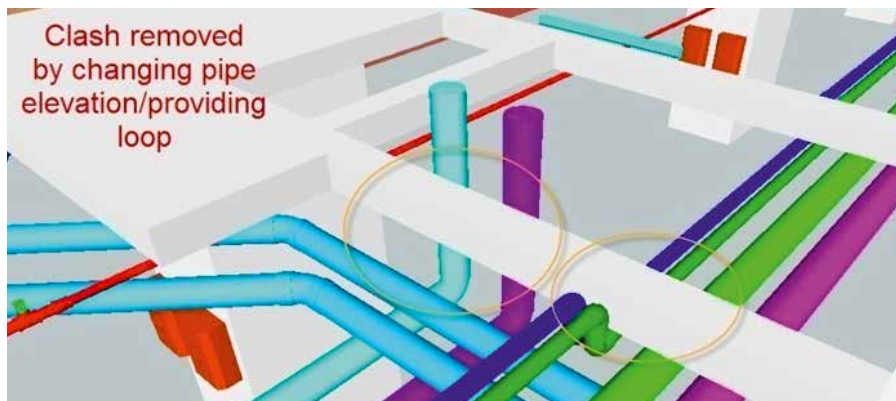
BIM model is updated based on RFI response. Status of all RFIs is maintained in a log and follow-up is done to resolve them. This ensures delivery of quality construction documentation.

7.2 Clash Coordination & Optimization

Our coordinated BIM models allow our clients to check possible interference among all building systems. They help design firms to visualize the entire building system before the beginning of construction, leading to better project planning. This eliminates rework during the construction phase, saving time and money. We resolve clashes among all trades including architectural, structural, mechanical, electrical, plumbing, fire protection, concrete and several other trades by sharing 3D clash Navis viewpoints or through WebEx meetings. We re-route utilities, change elevation and re-size elements for resolving clashes. Moreover, we provide Value Engineering for improving system efficiency, reducing costs and easier maintenance of construction. Coordinated models are used for making quantity takeoffs, estimation and location scheduling.



Before Coordination

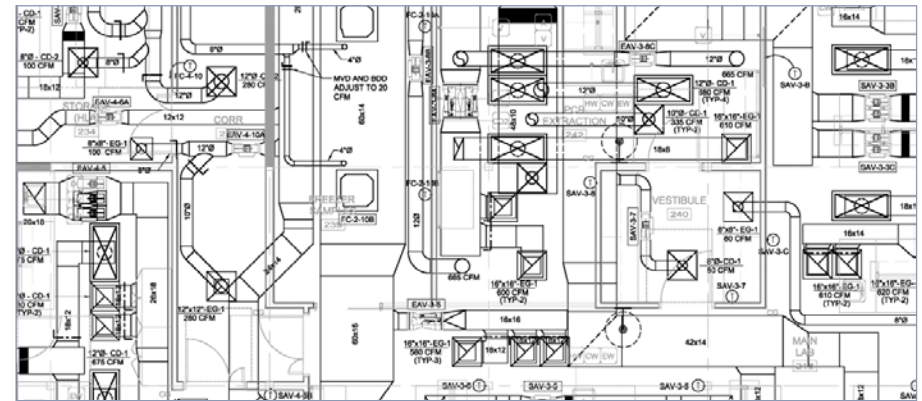


After Coordination

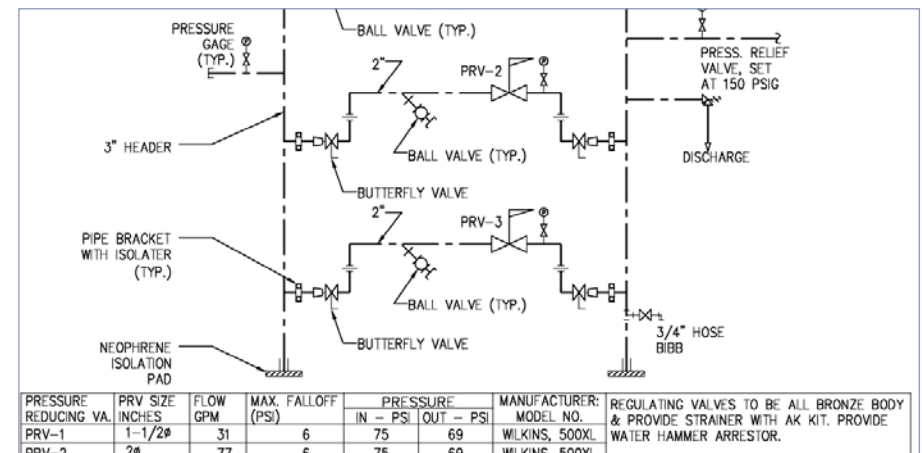
7.3 Construction Documents (CD Sets)

Construction documents are generated from the detailed BIM coordinated models. Our BIM Models represent the most comprehensive drawings, depicting each component with technical information.

- All construction documents are cohesive and consistent in spite of changes.
- Any change in the DD (Design Document) drawings, updates the model.
- Sections are generated seamlessly for any critical arrangement.



Mechanical plan



Pressure reducing valve station detail

8. Why Pinnacle

Each of our employees has ingrained in themselves the core values - 'EARTH' of our organization.



Excellence



Agility



Reliability



Teamwork



Honesty

Excellence

Excellence is a way of life for us. Our commitment to hard work, creativity, and innovation allows us to reach our full potential in approach, operations, and collaborations. We foster a culture of excellence from the ground up within our organization to achieve operation at the highest industry standards.

Agility

We understand that every business is different. We are highly agile and can adjust quickly to changing market conditions and client requirements. In addition, we offer a variety of business models to suit your specific needs at competitive prices.

Reliability

Pinnacalites rely on trusted processes to consistently produce excellent results. We have over 30 years of experience in the AEC industry, and our work processes are ISO-certified.

Teamwork

We work together to scale every challenge. We understand that it is only through teamwork that we can provide the best possible results for our customers. Pinnacle fosters a team-oriented culture where everyone is valued, and their contributions are encouraged and recognized.

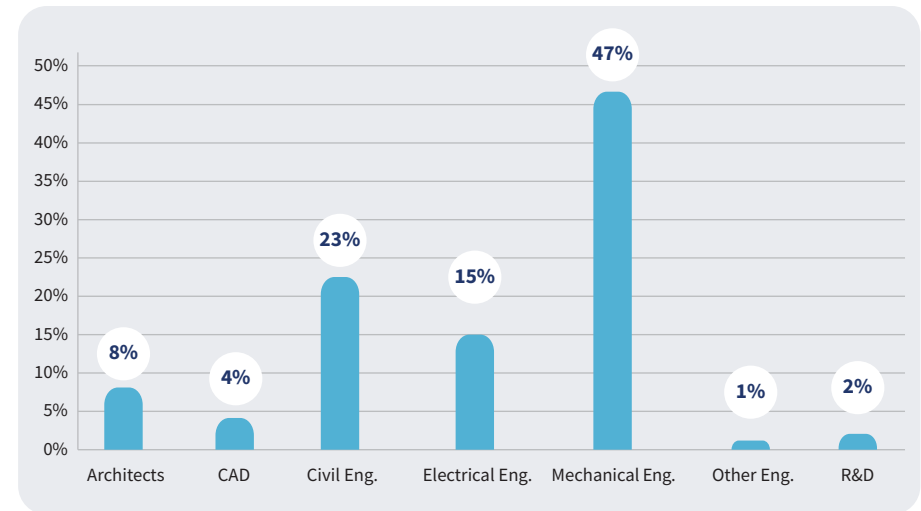
Honesty

Honesty is our key value, and we hold ourselves to the highest standards of integrity. We strive to be transparent and clear in our communication to ensure that our clients get the best value for the money.

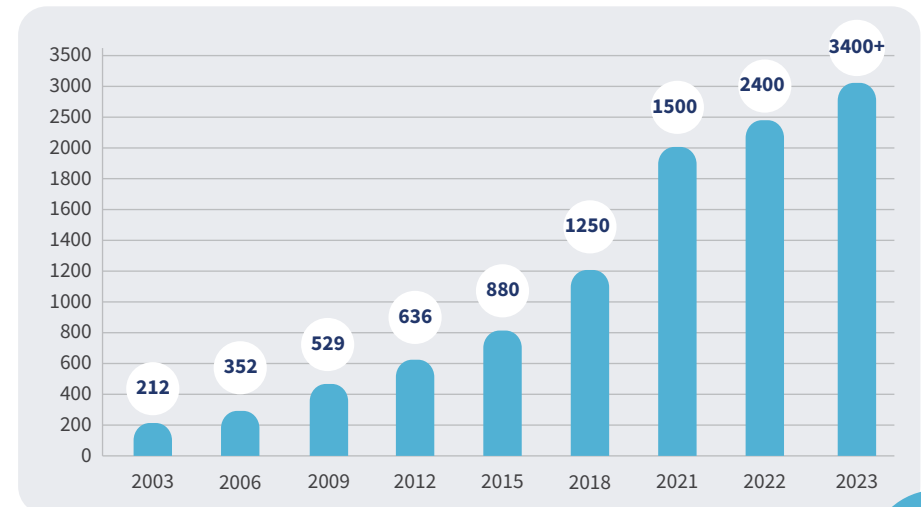
9. Our Team

Pinnacle's significant contribution to Building Information Modeling is made possible by its highly qualified and experienced workforce, including engineers, architects, and other experienced professionals. All our employees are well-versed in handling international construction codes and standards. We are proud of the diverse team and their global experience.

Employee Background



Workforce Growth



10. Our Infrastructure

Pinnacle has large state-of-art campuses in Durgapur, Jaipur, Kolkata & Madurai, comprising facilities like High-speed Bandwidth, Blade servers, an R&D center, a Datacenter, recreational zones, playgrounds, and more.

We also have equipped global delivery centers in the US (Houston and Atlanta), Canada (Toronto), UK (London), UAE (Dubai), Singapore, Germany (Munich), and Japan (Tokyo) that allow our employees to work in the same time zone as our customers.

Pinnacle's *Construct-ability Installation Lab* gives construction site experience to employees, integrating theoretical learning with practical experience. It enables our employees to deliver BIM solutions on time and with accuracy.



11. Our Work Processes

We strongly emphasize the significance of efficient work process management and consistent communication in the context of outsourcing services. Our process orientation and quality control are per ISO standards – 9001:2015, 27001:2013, 19650-2, 19650-3, and 19650-5, plus EMS 14001:2015. As holders of **ISO 19650-5**, the esteemed international certification for BIM services, we ensure adept data management and transparent collaboration. On orders, we assign a dedicated Relationship Manager, a competent Project Delivery Head, and Project Managers for focused execution.

Relationship Management

Our relationship managers are co-located with customers, ensuring clear communication, managing timelines, and handling deliveries promptly to surpass customer expectations. They advise customers on the services Pinnacle provides and build long-term business relationships.

Production Process

Project teams report to Project Delivery Head (PDH). The PDH provides technical leadership to the team and ensures standard work processes (as per ISO norms) are followed. They oversee project delivery. Project Delivery Heads periodically communicate with the client to get regular feedback and ensure the successful completion of the project.

Project Managers handle small teams for a customer and are responsible for understanding project requirements, project standards, invoicing processes, and communication protocols. They prepare project templates per project specifications, plan resources and align project delivery schedules.

Auditing Process

The COE team is an independent body in the company for Process and quality management and monitors the process and quality through various audit parameters, sets up feedback management processes, carries out investigations in case of any complaints/concerns, and provides action items. This way, Pinnacle ensures consistency in the final deliverables throughout the company.

Quality Control Process

Pinnacle's efficient processes and stringent quality control mechanisms have added certainty to 15000+ projects worldwide. Our process orientation and quality control are per ISO 9001:2015, ISO/IEC 27001:2013, ISO 19650-2, ISO 19650-3, and **ISO 19650-5** standards and are managed by an independent QC team.

12. Our Projects

Buffalo Bayou Autry Park

Houston, USA



The Domino's Village

Tennessee, USA



Spanish Peaks SKI Duplexes

Montana, USA



N Clybourn

Chicago, USA



Rochester Ville Phase 1

Ottawa, Canada



Six88 Golden Gate Point

Chicago, USA



13. Clients Speak

“This project went very well; we plan to expand our usage of the Pinnacle team on future projects.”

OBERNEL Engineering, USA

“We really need Pinnacle to be an extension of our office. We need you to retain the training we have provided and apply it to every project.”

MEP Delta Design, LLC, USA

“Pinnacle team is diligent, hard-working, and very responsive to requests or concerns of this large and challenging project. I enjoy working with them, and their considerable assistance in this project is evident.”

Swanson Rink, USA

“We are thrilled to have found a group like yours that service all our MEP drafting needs, and at record response. We truly feel like you have met and exceeded everything we could have asked of your group. We look forward to a long and bright future together.”

MCC Group, USA

“I was given exactly what I asked for. Everyone was very helpful and responsive. Thanks to everyone who worked on this for us. We were in a short turn around schedule and did not have the manpower to respond. I believe Pinnacle is a great resource for supplementing our force. Construction is unpredictable and keeping ample coordination manpower for all situations is difficult. Thanks again.”

TD Industries, USA

“The team has been in front of the rest of the team for building for coordination of changes and detailing. Great Job.”

Haltom Engineering, USA

“The Team was a tremendous help in setting up and generating drawings for multiple sites included in this renovation project package. Responsiveness to markups submitted and associated queries or requests for discussion of unclear tasks is incredibly helpful.”

Envision Mechanical Engineers, Inc., USA

“This was our first experience with Pinnacle, and we at Waldrop were satisfied with the level of performance by the Pinnacle team. We were under extreme pressure to deliver under a tight deadline and your team aided us in doing so. We appreciate your work and look forward to other successful projects together.”

Waldrop Mechanical Services, USA

“We have been extremely happy with Pinnacle’s work to date on the PHMC. You have done a great job coming up with solutions to conflicts and your response time to our requests has been top notch. Thank you!”

Schmolck Mechanical Contractors, Inc., USA

“Communication between different time zones has its challenges. One must be completely clear about what they want and offer. Considering the 11:30 hr difference I am very pleased with the results. The correspondence I received was cordial and concise. The product I received was prompt and well developed.”

U.S. Engineering Company, USA

“I am pretty happy with the product received from Pinnacle. We have been using Pinnacle's services for quite a while now and working with them closely to get good outputs. The Bethesda Butler project had a pretty easy plan and spec job so it went smoothly.”

Grote Enterprises LLC, USA

“Pinnacle did a very good job meeting the fast paced schedule and requirements of the Kenwood IRC BIM project. They did a great job of identifying discrepancies between the project scheduled equipment and the equipment shown on the floor plans as well as pointing out areas where there was not enough space for the mechanical equipment.”

North American Mechanical, Inc., USA



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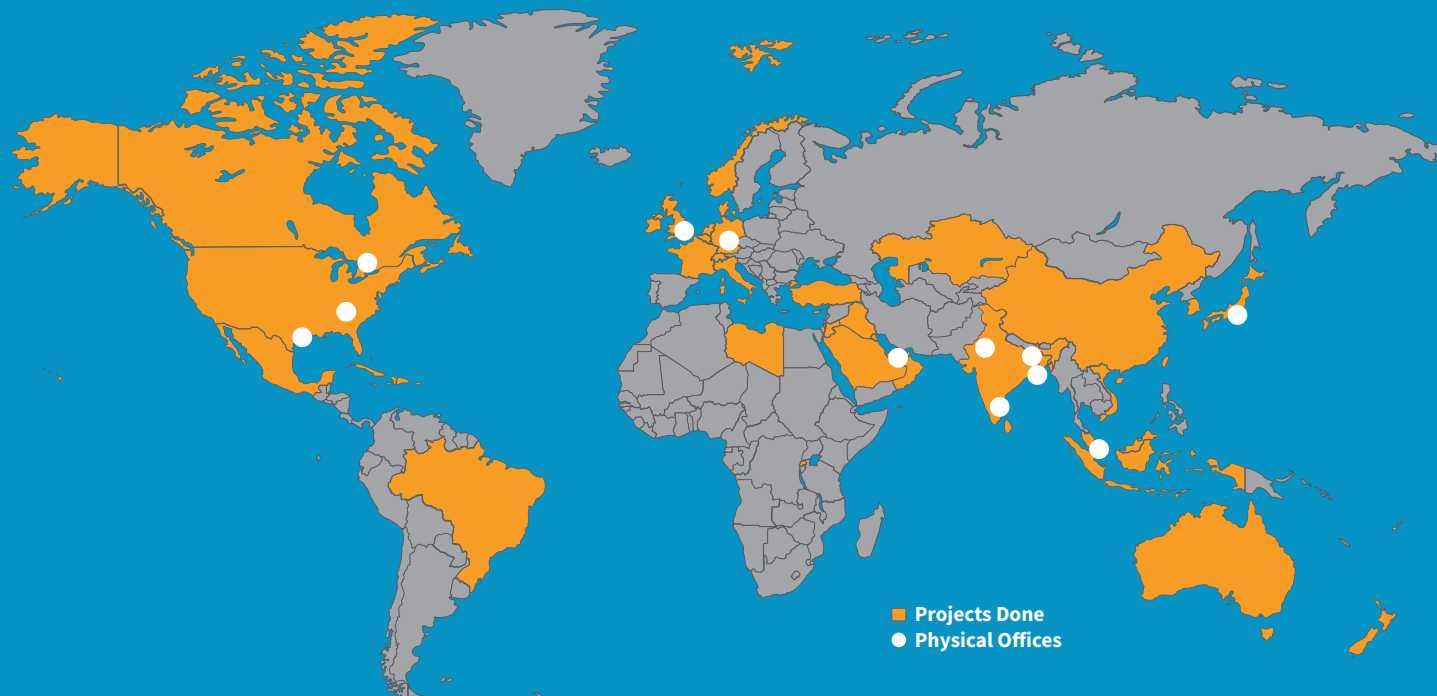
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